

**IAMCR 2019 Madrid -**  
*Gender, health communications and online  
activism in the digital age* – funded by the Global  
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# Gender, communications and development

- Development seen as economic development, the invisibility of women and WID
- GAD and feminist critiques to mainstream development discourse (i.e. Harcourt, 2009; Mohanty, 1991, 2000; Wilkins, 2016)
- Understanding of development and communications as *discourse* (Wilkins, 2016)
- Building bridges between the North and the South around gender equality and SRHR:
- - “*Voices that are pushing for gender equality are coming from the South*” (Erin Williams, Global Fund Women)

# NGOs and communications for advocacy and social change



SOS CORPO

Instituto Feminista  
para a Democracia



Care UK



- Growing research into NGOs and journalism, and how social media (and online communications) are changing *the visibility of advocacy* (i.e. McPherson, 2017; Powers, 2017)
- NGOs compete for funds and media publicity
- **Role of NGOs in development**, and the “Northern” versus “Southern” NGOs (
- Alvarez (2009) on the paradox of NGO’s (i.e. *NGO-ization*) – “vast constellation of knowledge products generated by NGOs” (i.e. “*the communicative webs*”)
- **Power dynamics, limits of use and access to digital technologies** - i.e. online inequalities between organisations, as well as publics and their capacity to access information and communication technologies on SRHR as well as quality health services

# Rethinking global health communications: theoretical and empirical challenges



- Health communications and need to address more issues of power inequalities, and gender
- Critical perspectives have questioned the *behaviourist tradition* and the neglect of power (Zoller and Kline, 2008, in Waisbord and Obregon, 2012, 21), asking for more qualitative and in depth methods and studies which can examine how societies understand health, and how inequalities are formed
- **Shortcomings in the field:**
- “most health communications interventions do not target issues of power inequality, gender relations, sexual and reproductive rights...” (Tufté, 2012, 618)
- **Contributions:** Feminist perspectives on health communications, multidisciplinary mixed methods research



# Methodology



- 1) Content and discourse analysis of institutional websites and the social media engagement of a total of 53 health and feminist NGOs (non-profit organizations), from US, Europe, India to Brazil;
- 2) In depth interviews with the gender experts and NGO CEOs;
- 3) Application of questionnaire to the communications director of the organizations;
- 4) Use of secondary data (i.e. WHO and UNFPA) on SRHR, following 25th anniversary of the 1994 ICPD conference
- **Research questions:**
- *1) How can online communications be used for advocacy on SRHR?; 2) How are health and feminist NGOs and networks making use of communication tools? and 3) What are the communication strategies used, and what are the challenges that NGOs face in advocating for SRHR?*

# Sample list of NGOs health, gender and SRHR

Asap  
Swasti  
IAW (International Alliance of Women)  
You Act  
Global Fund for Women  
Safe Abortion Women's Rights  
Sexual and Reproductive Health Matters  
Ibis Reproductive Health  
Care International UK  
Amnesty International UK  
Centre for Health and Gender Equality (Change)  
Anis  
Sos Corpo  
Youth Coalition for Sexual and Reproductive Rights  
Rede Feminista de Saúde, Direitos Sexuais e Reprodutivos  
Family Planning 2020  
  
Promsex - Centro de Promocion y Defensa de los Derechos Sexuales y reproductivos  
Crea India  
Inspire Euro NGOs  
Reprolatina  
Católicos pelo Direito de Decidir  
Ações Afirmativas em Direitos e Saude  
CLADEM





# Codebook

Information

Advocacy

Community  
engagement

Fundraising

Mobilization

# Codebook

| Features      | Facebook | Youtube | Twitter | Emails | Instagram | Videos | Podcasts | Blogs | Forums |
|---------------|----------|---------|---------|--------|-----------|--------|----------|-------|--------|
| AADS          | 1        | 0       | 0       | 0      | 0         | 0      | 0        | 0     | 0      |
| Amnesty       | 1        | 1       | 1       | 1      | 1         | 1      | 0        | 1     | 0      |
| Anis          | 1        | 1       | 1       | 1      | 1         | 1      | 0        | 0     | 0      |
| Asap          | 1        | 1       | 1       | 1      | 1         | 1      | 0        | 1     | 0      |
| Care UK       | 1        | 0       | 1       | 1      | 0         | 0      | 0        | 1     | 0      |
| Change        | 1        | 0       | 1       | 1      | 0         | 1      | 0        | 1     | 0      |
| CLADEM        | 1        | 1       | 1       | 1      | 0         | 0      | 0        | 0     | 0      |
| Crea<br>India | 1        | 1       | 1       | 0      | 0         | 1      | 0        | 0     | 0      |
| FP2020        | 1        | 1       | 1       | 1      | 0         | 1      | 0        | 1     | 0      |
| Global        | 1        | 1       | 1       | 1      | 1         | 1      | 0        | 0     | 0      |
| IAW           | 1        | 0       | 1       | 1      | 0         | 0      | 0        | 0     | 0      |
| Ibis          | 1        | 0       | 1       | 1      | 0         | 0      | 0        | 0     | 0      |
| SRHM          | 1        | 0       | 1       | 1      | 0         | 0      | 0        | 1     | 0      |
| You Act       | 1        | 0       | 1       | 1      | 0         | 0      | 0        | 1     | 0      |

# In depth interviews and communication questionnaires

- **In depth interviews** with CEOs and gender experts, combined with application of small survey questionnaire to communication heads of the organizations
- Sensitive to the diversity of the approaches to the topic in different countries, the gender questionnaire provided scope for the interviewer to apply asset of relevant questions to the local context, as well as taking into consideration the expertise of the interviewees
- Questions permitted flexibility and adaptability, covering a range of topics around advocacy on SRHR.
- **Communications questionnaires** – the questionnaire sheet sought to examine their communications strategies, further asking these organisations to assess their own online and offline communication activities. There were also questions about their website features and forms of communications, probing into their preferences and decisions, in contrast to offline activities
- Opportunities provided for these organisations to examine how communications was used for SRHR, and how messages and content can be improved

# Samples of discourse analysis



**Safe Abortion**  
@Safe\_Abortion

Seguir

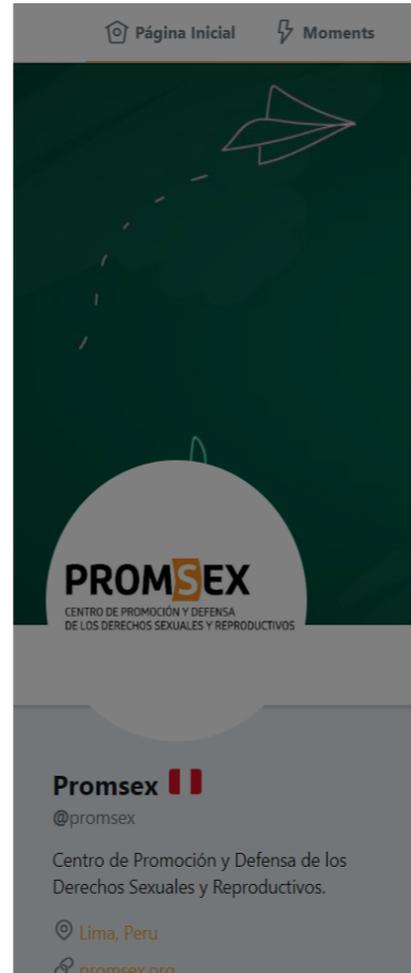
In #Mexico President #Obrador wants a referendum on #abortion, but (women) rights are not the subject of personal opinion! #aborto  
Read more:  
[safeabortionwomensright.org/mexico-preside](https://safeabortionwomensright.org/mexico-preside)



Fonte: [https://twitter.com/Safe\\_Abortion/status/11176154311754752](https://twitter.com/Safe_Abortion/status/11176154311754752)

10:00 - 1 de abr de 2019

2 Retweets 5 Curtidas



**Promsex**  
@promsex

Seguir

Desde @promsex en su momento solicitamos al @Minsa\_Peru que informe sobre la difusión del protocolo de #abortoterapéutico. En febrero respondieron que "su implementación ha sido lenta debido a múltiples factores". #NiñasNoMadres

Traduzir Tweet



**EL PAÍS**

**El aborto terapéutico en adolescentes desata la controversia en Perú**

La muerte de una gestante revela las deficiencias del sistema de salud en la atención e información a embarazadas menores de edad

[elpais.com](http://elpais.com)

10:05 - 28 de mar de 2019

# Samples of discourse analysis



Family Planning 2020  
@FP2020Global

Seguir

Driving health service access equity is a key contributor to #UHC. #CHWs deliver health care in the community, ensuring equitable access to health to those that are out-of-reach of traditional health facilities.  
#WHWWeek

Traduzir Tweet



14:30 - 7 de abr de 2019

4 Retweets 9 Curtidas

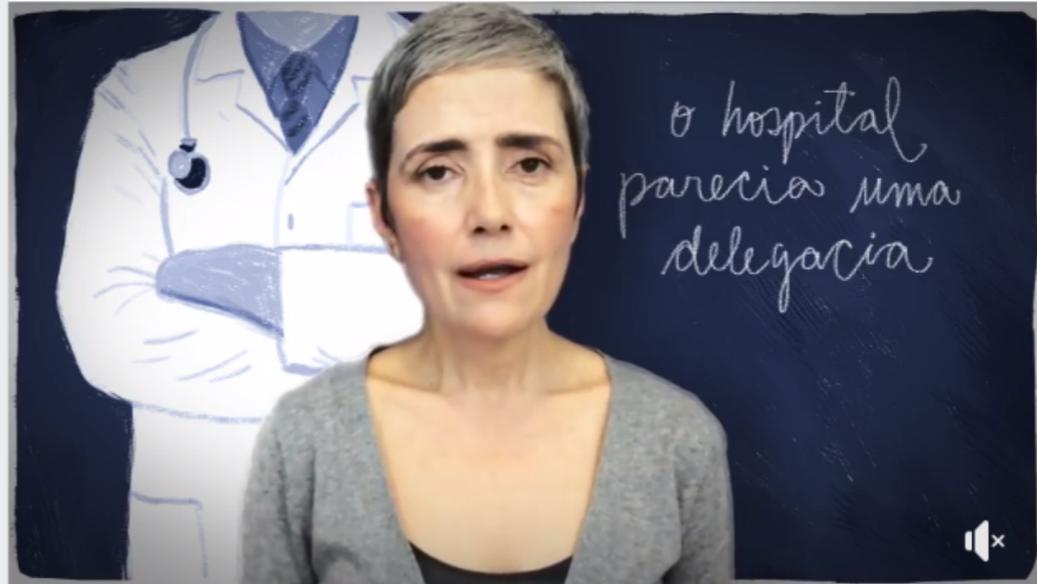


Anis - Instituto de Bioética

5 de abril · 🌐

“Eu não sei como eu devo fazer, se devo gravar, se devo escrever. O jeito que eu escrevo aqui no Whatsapp é meio linha a linha, eu acho que você vai ter que ter paciência. Eu queria que você contasse a minha história também linha a linha, do jeito que eu estou te escrevendo. Isso foi em 1992, eu não posso gravar para você porque ninguém aqui na minha casa pode ouvir. Eu quero muito participar da campanha, mas a minha condição é essa: eu quero que você conte a minha história l...

Continuar lendo



👍👎 70

4 comentários 12 compartilhamentos

👍 Curtir

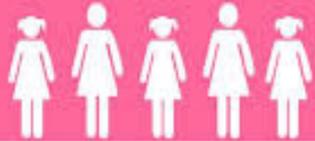
💬 Comentar

➦ Compartilhar

We cannot fight inequality and poverty without having free and safe reproductive lives.



SEXUAL AND REPRODUCTIVE HEALTH AND RIGHTS (SRHR)



**CHANGE**

CENTER FOR HEALTH AND GENDER EQUITY

Celebrating 25 years 1994-2019 **25** years

## Quotes from interviews

*“Yeah, that is definitely a challenge that we are facing and we have talked a lot through our re-brand, to make sexual and reproductive health and rights more accessible to the general public.....what I have been trying to do since my time is to try to break down how we communicate with our topics in our way which is plain language.. ..”*

*.....Just I think you share the same thought that communications plays a vital role in making SRHR a more understandable topic, and creating more awareness around it, and then converting that awareness into activism.”*

Abigail Fredenburg, communications director of *Centre for Health and Gender Equity* (Change, US)

# Quotes from interviews

- *“....we need to go back to the understand the meaning of the words. Basically every word has meaning, and we need to go back, in order to understand the language, in order to understand the message that is being used by right groups, and then we need to go back to understand the language and in order to do that, we need do an exercise in de-constructing that message, to understand that message, and then we need to re-construct it in order to construct a message that is understood by the public.... Gender identity does not exist. If we keep repeating it to the public that it exists it is like we are telling them that it exists, it is not correct....Because the word gender itself, it is gender identity or equality, and we can spend an entire day trying to see what this is, what is gender equality, etc. gender is a word that means so much and has been used in so many contexts... In the last two years we have learned this, how we need to send those messages that are being used in order to move back the rights agenda, we need to take those messages, de-construct, repackage it and go back to governments and the champions of rights..... That is very interesting, that is why, you know Brazil, Bolsonaro and the conservative groups were supportive of that campaign, using the words that we have seen used in the US also. The big discussion is about gender, so every political movement in Latin America totally uses the word “gender”, “abortion” and “reproductive health and rights”. That is in the middle of the political discussion in every single country in the region...”*
- Alvaro Serrano, regional communication adviser for Latin America and the Caribbean, of the UNPFA (United Nations Population Fund)
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