



Ram Hari Singh <sdeleggs@gmail.com>

RTI reply SG-1502

Mon, Nov 12, 2012 at 1:03 PM

V K MISHRA <mcdrows@gmail.com>
To: Ram Hari Singh <sdeleggs@gmail.com>

With the approval of DGM BIT following is the revised reply of RTI SG- 1502 for your reference pl.

RTI SG 1502

Point 1

- a) The text message details (To and from cell numbers, timestamps) in the form of CDRs are preserved for one year time in accordance with license conditions issued by DOT.
- b) The text message content (The text and/or data content of the SMS or MMS) are not stored.
- c) The call detail records (Inbound and outbound phone numbers, call duration) are preserved for one year time in accordance with license conditions issued by DOT.
- d) Bill copies from Postpaid are kept for one year. Recharge/top up detail for prepaid is kept for three months.
- e) Location of the mobile number which have utilized MTNL GSM/3GCDMA network would be stored for one year. GPS, Wi-Fi-hotspots or any other combination there as are not the part of the above said items being MTNL Mobile NW.

Point 2

- a) Only details of SMS and MMS are kept for one year, not their content.
- b) In view of 1) above, action is taken as per working need time to time.
- c) In view of 1) above, action is taken as per working need time to time.
- d) Security procedure are embedded in process itself being very limited access to the authorized personnel only who are working password protected manner.

With Regards
V K MISHRA
Manager(CDR)WS
M-9868137576

Supplied Under RTI Act-2005
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SIX (RTI) CD/13



Ram Hari Singh <sdeleggs@gmail.com>

RTI reply SG-1503

Mon, Nov 12, 2012 at 1:05 PM

V K MISHRA <mcdrws@gmail.com>
To: Ram Hari Singh <sdeleggs@gmail.com>

Sir
With the approval of DGM BIT following is the revised reply of SG-1503 for your reference pl.

RTI SG 1503

Point 1

a) Not stored. However, the network architecture deployed in MTNL, New Delhi is based on the standard GSM technology/configurations and SMSC/MMSC are the part of the same. The relevant data is collected by billing system and stay in it in the form of CDRs (in standard format) which are preserved for one year time in accordance with license conditions issued by DOT.

b) Same as a) above

c) Same as a) above

d) Same as a) above

e) Bill copies for postpaid is kept for one year. Recharge/top up details for prepaid is kept for three months.

With Regards
V K MISHRA
Manager(CDR)WS
M-9868137576

Supplied Under RTI Act-2005
2011
SIR (RTI) CDR WS