Web Accessibility Policy Making - An International Perspective: This was published in co-operation with G3ict and the Hans Foundation. It provides an updated synopsis of the many policies that governments have implemented around the world to ensure that the internet and websites are accessible to persons with disabilities.

Making Mobile Phones & Services Accessible for Persons with Disabilities: ITU, G3ict and CIS published this report covering technical accessibility features for handsets, accessible/ assistive applications, services and business cases of companies which have implemented significant accessibility programs. Available in 6 languages: Spanish, Arabic, Chinese, Russian, French and English.

e-Accessibility Policy Handbook for Persons with Disabilities: ITU, G3ict and CIS in cooperation with the Hans Foundation published this handbook. It is based on the online e-accessibility toolkit for policy makers available at www.e-accessibilitytoolkit.org

Universal Service for Persons with Disabilities: This was published by G3ict and CIS in co-operation with the Hans Foundation. The report aims to highlight the extreme suitability of leveraging the Universal Service Fund to implement accessibility and assistive technologies in telecommunications.